

# How to triage poisoning cases



0207 305 5055



## You receive a call about potential poisoning in an animal...

Is the pet displaying signs which definitely require treatment? e.g. collapse, coma, convulsions, breathing difficulties.

No



Does the case involve:

- An adder bite?
- Blue green algae?
- True lilies in a cat?
- A bronchodilator inhaler?

No



Has the pet eaten mushrooms/fungi?

No



Ask owner to call **Animal PoisonLine (APL)** on **01202 509000** to see if vet visit is required. Inform owner that fees apply.



APL advises no vet visit or immediate treatment required.

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Veterinary professional to call VPIS for full treatment advice (VPIS fee applies). If practice is only confirming information given to the owner, no VPIS fee applies.

VPIS refunds owner for initial APL call (when VPIS fee has been applied). Vet charges owner for VPIS call as per practice policy.

Immediate vet appointment required. Veterinary professional to call VPIS for full treatment advice.

Is the pet showing any signs?

No



Can the pet arrive at practice within 2 hours of ingestion for initial treatment?

Yes



Immediate vet appointment required. Ask owner to take photos of the mushroom *in situ* AND bring in a sample of the mushroom if possible. Contact VPIS for fungal ID which will facilitate specific risk assessment and management advice.

For any queries regarding fees/refunds please email [admin@vpisglobal.com](mailto:admin@vpisglobal.com) (vets) or [info@animalpoisonline.co.uk](mailto:info@animalpoisonline.co.uk) (owners)